Certificate of Registration

IT SERVICE MANAGEMENT SYSTEM - ISO/IEC 20000-1:2018

This is to certify that:
SHL Group Limited
1 Atwell Place
Thames Ditton
KT7 0NE
United Kingdom

Holds Certificate Number: ITMS 694555

and operates an IT Service Management System which complies with the requirements of ISO/IEC 20000-1:2018 for the following scope:

The service management system of SHL supporting the internal provision of IT services from its global offices, in accordance with the service catalogue.

For and on behalf of BSI:

Matt Page, Managing Director Assurance - UK & Ireland

Original Registration Date: 2018-10-26
Latest Revision Date: 2023-06-30

Effective Date: 2023-07-28
Expiry Date: 2026-07-27

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ANAB
ANSI National Accreditation Board
ACCREDITED
ISO/IEC 17021-1
MANAGEMENT SYSTEMS
CERTIFICATION BODY

UKAS
MANAGEMENT
SYSTEMS
0003

Certificate No: ITMS 694555

Location	Registered Activities
SHL Group Limited 1 Atwell Place Thames Ditton KT7 0NE United Kingdom	The service management system of SHL supporting the internal provision of IT services from its global offices, in accordance with the service catalogue.
SHL Group Limited 1175 Peachtree Street Suite 790 Atlanta Georgia 30361 USA	Internal provision of IT services, in accordance with the service catalogue.
SHL Group Limited Second Floor, Tower C DLF Infinity Towers, Cyber City Phase II Gurgaon Haryana 122 002 India	The service management system of SHL supporting the internal provision of IT services from its global offices, in accordance with the service catalogue.

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