

Certificate of Registration

IT SERVICE MANAGEMENT SYSTEM - ISO/IEC 20000-1:2018

This is to certify that:

SHL Group Limited
1 Atwell Place
Thames Ditton
KT7 0NE
United Kingdom

Holds Certificate Number:

ITMS 694555

and operates an IT Service Management System which complies with the requirements of ISO/IEC 20000-1:2018 for the following scope:

The service management system of SHL supporting the internal provision of IT services from its global offices, in accordance with the service catalogue.

For and on behalf of BSI:

Andrew Launn, EMEA Systems Certification Director

Original Registration Date: 2018-10-26

Effective Date: 2020-07-28

Latest Revision Date: 2020-06-02

Expiry Date: 2023-07-27

Page: 1 of 2



...making excellence a habit.™

Certificate No: ITMS 694555

Location	Registered Activities
SHL Group Limited 1 Atwell Place Thames Ditton KT7 0NE United Kingdom	The service management system of SHL supporting the internal provision of IT services from its global offices, in accordance with the service catalogue.
SHL Group Limited 1000 Abernathy Rd NE Suite 1450 Atlanta Georgia 30328 USA	The service management system of SHL supporting the internal provision of IT services from its global offices, in accordance with the service catalogue.
SHL Group Limited Tower 10-B DLF Cyber City Phase II Gurgaon Haryana 122 002 India	The service management system of SHL supporting the internal provision of IT services from its global offices, in accordance with the service catalogue.

Original Registration Date: 2018-10-26

Latest Revision Date: 2020-06-02

Effective Date: 2020-07-28

Expiry Date: 2023-07-27

Page: 2 of 2

This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract.

An electronic certificate can be authenticated [online](#).

Printed copies can be validated at www.bsigroup.com/ClientDirectory

Information and Contact: BSI, Kitemark Court, Davy Avenue, Knowlhill, Milton Keynes MK5 8PP. Tel: + 44 345 080 9000
BSI Assurance UK Limited, registered in England under number 7805321 at 389 Chiswick High Road, London W4 4AL, UK.
A Member of the BSI Group of Companies.